Charity Care

It is Lincoln Hospital's philosophy that no one be denied care because of inability to pay for hospital services.

If you have limited or no means to pay for services, you may qualify for coverage through programs such as Medicaid. Our Patient Financial Services Department is available upon request to help you explore payment options.

Should you not qualify for state-funded programs, you may seek to have your bill reduced or eliminated by qualifying for Charity Care.

If you feel you need this type of assistance, please contact our Patient Financial Services Department as soon as possible to begin the application process.

QUE Financial

Lincoln Hospital contracts with QUE Financial to manage our Self-Pay balances.

QUE Financial is NOT a collection agency, but a medical billing company that manages extended payment plans for hospitals. Should you have a balance after insurance, you will receive a monthly statement from QUE and it is important that you make your monthly payment by your due date each month.

Finance Charges

Lincoln Hospital does not add finance charges to our patient accounts.

However, if your account is referred to an outside collection agency, a fee of up to 50% of the outstanding balance can be added per RCW 19.16.500.

Lincoln Hospital Dist. 3

Neighbors for Life

Lincoln Hospital District. #3

Patient Care Finance Program

Neighbors for Life

Lincoln Hospital
10 Nicholls Street
Davenport, WA 99122

(509) 725-7101

How can we help?

We are pleased to provide for your healthcare needs at Lincoln Hospital. At this time we understand that you may be concerned about your hospital bills, insurance coverage and how you will handle the expenses of your medical treatment.

Please know that our Patient Financial Services Department is here to help you through this process. If you have questions about insurance coverage, payment plans or Charity Care, please call our office at (509) 725-7101 ext. 124.

Our offices are located in the Admitting Office near the front lobby. We're more than happy to meet with you.

Payment Policy

Our Patient Payment Policy is divided into the following categories and is based on the balance you owe after your insurance payment.

Account Balance	Payment Terms
$0-$200	Account is due and payable within 30 days from date of billing.
$200-$1,000	Account is due and payable over a six-month period with six equal monthly payments from date of billing
$1,000-$2,500	Account is due and payable over a 12-month period with twelve equal monthly payments from date of billing.
Over $2,500	If account balance is over $2,500 and cannot be paid in full within a 12-month period, the patient/guarantor will need to seek financing from U.S. Bank or another lending institution.

Insurance Coverage

We are happy to assist you by billing your insurance company on your behalf. At the time of your registration or admission, we will ask you to sign an "Assignment of Benefits" which will allow us to receive payment directly from your insurance company.

If you do not choose to assign benefits, you will be asked for payment in full or to make other arrangements (see above Payment Policy).

Credit Card Payment & Bank Financing

You may use your VISA or MasterCard to pay your accounts.

In addition, we have made arrangements with U.S. Bank for bank financing that may be available to you. Our Patient Financial Services Department can provide you with information. Just ask. We're happy to help you.

Need help? Feel free to call our office for a list of insurances we accept or for an explanation of our payment policies.